

# Certificate

AENOR has issued an IQNET recognized certificate that the organization:

**TELEFÓNICA CYBERSECURITY & CLOUD TECH, S.L.U.**

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a/an  
**Information Technology Service Management System**

for the following scope:  
**The ITSMS for the services of**

**B) Management Hosting,  
C) Cloud Contact Center, and  
D) Virtual Data Center (VDC),**

**according to the current IT services catalogue.**

which fulfils the requirements of the following standard

**ISO/IEC 20000-1:2018**

Linked to the certificate ES-STI-0001/2007

**Registration Number: ES-STI-0001/2007 - 001/00**

*First issued on: 2023-02-06 Last issued: 2024-04-02 Validity date: 2025-03-23*



**Alex Stoichitoiu**  
President of IQNET



**Rafael GARCÍA MEIRO**  
CEO

**AENOR**

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

**IQNET Members\*:**

**AENOR** Spain **AFNOR Certification** France **APCER** Portugal **CCC** Cyprus **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic  
**Cro Cert** Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela **ICONTEC**  
Colombia **ICS** Bosnia and Herzegovina **Inspecta Sertifointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea  
**LSQA** Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria**  
Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SQS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

\* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)

# Certificate

Annex to IQNET Certificate Number

**ES-STI-0001/2007 - 001/00**

## **TELEFÓNICA CYBERSECURITY & CLOUD TECH, S.L.U.**

B, C, D: OFICINA: DISTRITO TELEFÓNICA: AVDA. RONDA DE LAS COMUNICACIONES, S/N.  
28050 - MADRID

### List of additional locations:

B, C, D: OFICINA: DISTRITO  
TELEFÓNICA:  
AVDA. RONDA DE LAS  
COMUNICACIONES, S/N  
28050 - MADRID

B, C, D: CDG JULIAN CAMARILLO:  
CL JULIÁN CAMARILLO, 8  
28037 - MADRID

B: CDG TERRASA:  
AV. BARTOMEU AMAT, 69  
08225 - TERRASSA  
(BARCELONA)

B, C, D: CDG ALCALÁ DATA CENTER:  
AVENIDA.COM, 23 TECNOALCALA. PARQUE CIENTIFICO  
TECNOLÓGICO  
28805 - ALCALÁ DE HENARES  
(MADRID)

First issued on: **2023-02-06** Last issued: **2024-04-02** Validity date: **2025-03-23**



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President of IQNET



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Confía

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