





Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that: Telefónica Global Solutions, S.L.U.

Ronda de la Comunicación, s/n

Edificio Oeste 3, planta 2.ª Madrid

28050 Spain

Holds Certificate No: ITMS 720743

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

Service Management System that supports WAN and SDWAN global data connectivity services that Telefónica Global Solutions, S.L.U. delivers to MNC customers.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2020-06-05

Latest Revision Date: 2023-01-19

Effective Date: 2023-01-19 Expiry Date: 2026-01-18

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Certificate No: **ITMS 720743**

Location Registered Activities

Telefónica Global Solutions, S.L.U. Ronda de la Comunicación, s/n Edificio Oeste 3, planta 2.ª Madrid 28050 Spain Service Management System that supports WAN and SDWAN global data connectivity services that Telefónica Global Solutions, S.L.U. delivers to MNC customers.

Telefónica Global Solutions, S.L.U. Gran Vía, 28, A11 Madrid 28013 Spain Service Management System that supports WAN and SDWAN global data connectivity services that Telefónica Global Solutions, S.L.U. delivers to MNC customers.

Original Registration Date: 2020-06-05 Effective Date: 2023-01-19 Latest Revision Date: 2023-01-19 Expiry Date: 2026-01-18

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