





Certificate of Registration

BUSINESS CONTINUITY MANAGEMENT SYSTEM - ISO 22301:2019

This is to certify that: Telefónica Global Solutions, S.L.U.

Ronda de la Comunicación, s/n Edificio Oeste 3, planta 2.ª

Madrid 28050 Spain

Holds Certificate No: BCMS 708033

and operates a Business Continuity Management System which complies with the requirements of ISO 22301:2019 for the following scope:

Business Continuity Management System that supports gSMC in the management of requests, incidents, changes, problems and monitoring processes for all Telefónica Global Solutions S.L.U services, supported from Madrid, Miami and Brazil.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2019-07-30

Latest Revision Date: 2022-02-07

Effective Date: 2022-01-03 Expiry Date: 2024-01-06

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated <u>online</u>. Printed copies can be validated at www.bsigroup.com/ClientDirectory

Certificate No: BCMS 708033

Location Registered Activities

Telefónica Global Solutions, S.L.U. Ronda de la Comunicación, s/n

Edificio Oeste 3, planta 2.^a

Madrid 28050

Spain

Telefónica Global Solutions, S.L.U.

Gran Vía, 28, A11

Madrid 28013 Spain

Telefónica Global Solutions, S.L.U.

SMC Américas - São Paulo

Av. Dr. Chucri Zaidan, 1240, piso 13

São Paulo São Paulo 04710-230 Certificate scope applies.

Certificate scope applies.

Certificate scope applies.

Telefónica Global Solutions, S.L.U.

SMC Américas - Miami NW 25th Street

Miami 11300 USA

Brasil

Certificate scope applies.

Original Registration Date: 2019-07-30 Effective Date: 2022-01-03 Latest Revision Date: 2022-02-07 Expiry Date: 2024-01-06

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