

# Certificate

Annex to IQNET Certificate Number ES-0281/1996

**TELEFÓNICA DE ESPAÑA, S.A.U.**

Activities within the scope of IQNet Certificate TELEFÓNICA DE ESPAÑA, S.A.U. Number ES-0281/1996 include the following:

The management and operation in Spain of telecommunication services, including the design, development, marketing, distribution, commercialization and selling, installation, maintenance, billing, collecting charge, managing reclamations and servicing of products, systems and services directly or indirectly used in telecommunications for corporate, institutional, professional, residential customers and network operators. The planning, design, construction, integral logistics, establishment, conservation, improvement, interconnection, administration, exploitation and operation of the telecommunication networks and infrastructures. The design, development, commercialization and selling of multimedia products and services. The management and training of human resources, likewise the contracting of goods and services, financial and accounting management, subsidiary companies coordination, supply of information technology services, strategic planning, communication, people and goods protection, software security and fraud prevention, legal services, inspection, economic intervention, audits and monitoring of the company's activity.

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President of IQNET



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CEO

**AENOR**  
Confia

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

**IQNET Members\*:**

**AENOR** Spain **AFNOR Certification** France **APCER** Portugal **CCC** Cyprus **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic  
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Colombia **ICS** Bosnia and Herzegovina **Inspecta** **Sertifointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea  
**LSQA** Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria**  
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\* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)