

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

TELEFÓNICA DE ESPAÑA, S.A.U.

**DISTRIBUCIÓN
GEOGRÁFICA
CENTRO:
RO DE LA
COMUNICACIÓN, S/N
DISTRITO T
28050 - MADRID**

**DISTRIBUCIÓN
GEOGRÁFICA ESTE:
TORRE TELEFÓNICA-
DIAGONAL 00 PLAZA
ERNEST LLUCH MARTÍN,
5
08820 - BARCELONA**

**DISTRIBUCIÓN
GEOGRÁFICA SUR:
SEVILLA-
CL JIMÉNEZ
ARANDA, 15, 17
41018 - SEVILLA**

**DISTRIBUCIÓN
GEOGRÁFICA
NORTE:
BILBAO-BUENOS
AIRES CL BUENOS
AIRES, 10
48001 - BILBAO
(BIZKAIA)**

has implemented and maintains a/an
Quality Management System

for the following scope:
SPECIFIED IN ANNEX TO THE CERTIFICATE
which fulfils the requirements of the following standard
ISO 9001:2015

First issued on: 1999-08-01 Last issued: 2023-08-04 Validity date: 2024-09-09

Registration Number: ES-0281/1996



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR
Confía

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

IQNET Members*:

AENOR Spain **AFNOR Certification** France **APCER** Portugal **CCC** Cyprus **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic
Cro Cert Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela **ICONTEC**
Colombia **ICS** Bosnia and Herzegovina **Inspecta Sertifointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea
LSQA Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria**
Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SQS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

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Certificate

Activities within the scope of IQNet Certificate **TELEFÓNICA DE ESPAÑA, S.A.U.** Number **ES-0281/1996** include the following:

The management and operation in Spain of telecommunication services, including the design, development, marketing, distribution, commercialization and selling, installation, maintenance, billing, collecting charge, managing reclamations and servicing of products, systems and services directly or indirectly used in telecommunications for corporate, institutional, professional, residential customers and network operators. The planning, design, construction, integral logistics, establishment, conservation, improvement, interconnection, administration, exploitation and operation of the telecommunication networks and infrastructures. The design, development, commercialization and selling of multimedia products and services. The management and training of human resources, likewise the contracting of goods and services, financial and accounting management, subsidiary companies coordination, supply of information technology services, strategic planning, communication, people and goods protection, software security and fraud prevention, legal services, inspection, economic intervention, audits and monitoring of the company's activity.

First issued on: 1996-06-24 Last issued: 2023-08-04 Validity date: 2024-09-09



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President of IQNET



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