

# Certificate

AENOR has issued an IQNET recognized certificate that the organization:

**TELEFÓNICA SOLUCIONES DE INFORMÁTICA Y  
COMUNICACIONES DE ESPAÑA, S.A.U.**

**SEE ADDRESSES SPECIFIED IN ANNEX**

has implemented and maintains a/an  
**Information Technology Service Management System**

for the following scope:  
**The ITSMS for the services of:**

**A) Housing,  
B) Management Hosting, and  
C) Telefónica Tech Cloud Platform**

**according to the current IT services catalogue.**  
which fulfils the requirements of the following standard

**ISO/IEC 20000-1:2018**

*First issued on: 2007-06-21 Last issued: 2025-03-23 Validity date: 2028-03-23*

**Registration Number: ES-STI-0001/2007**



**Alex Stoichitoiu**  
President of IQNET



**Rafael GARCÍA MEIRO**  
CEO

**AENOR**

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

**IQNET Members\*:**

**AENOR** Spain **AFNOR Certification** France **APCER** Portugal **CCC** Cyprus **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic  
**Cro Cert** Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela **ICONTEC**  
Colombia **ICS** Bosnia and Herzegovina **Inspecta Sertifointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea  
**LSQA** Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria**  
Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SQS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

\* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)

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Annex to IQNET Certificate Number

**ES-STI-0001/2007**

**TELEFÓNICA SOLUCIONES DE INFORMÁTICA Y  
COMUNICACIONES DE ESPAÑA, S.A.U.**

DISTRITO TELEFÓNICA- AVDA. RONDA DE LAS COMUNICACIONES, S/N. 28050 - MADRID

**List of additional locations:**

TELEFÓNICA SOLUCIONES DE INFORMÁTICA Y COMUNICACIONES DE ESPAÑA, S.A.U.

A): DISTRITO TELEFÓNICA-  
AVDA. RONDA DE LAS COMUNICACIONES,  
S/N  
28050 - MADRID

A): CDG JULIAN CAMARILLO-  
CL JULIAN CAMARILLO, 8. – MÓDULO IV, 4ª PLANTA.  
28037 - MADRID

A): CDG LOGROÑO-  
CL SAN MILLAN, 3  
26004 - LOGROÑO  
(LA RIOJA)

A): CDG TERRASA-  
AVDA. BARTOMEU AMAT, 69  
08225 - TERRASSA  
(BARCELONA)

A): CDG ALCALÁ DATA CENTER-  
AVENIDA.COM, 23. PARQUE CIENTIFICO  
TECNOLÓGICO.  
28805 - ALCALÁ DE HENARES

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TELEFÓNICA CYBERSECURITY & CLOUD TECH, S.L.U.

B, C): DISTRITO TELEFÓNICA-  
AVDA. RONDA DE LAS COMUNICACIONES,  
S/N  
28050 - MADRID

B, C): CDG JULIAN CAMARILLO-  
CL JULIÁN CAMARILLO, 8  
28037 - MADRID

B): CDG TERRASA-  
AV. BARTOMEU AMAT, 69  
08225 - TERRASSA  
(BARCELONA)

B, C): CDG ALCALÁ DATA CENTER-  
AVENIDA.COM, 23 TECNOALCALA. PARQUE CIENTIFICO  
TECNOLÓGICO  
28805 - ALCALÁ DE HENARES  
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