



Certificate of Registration

BUSINESS CONTINUITY MANAGEMENT SYSTEM - ISO 22301:2012

This is to certify that:

Telefónica International Wholesale Services, S.L. Edificio Oeste 3. Planta 2 Madrid Madrid 28050 Spain

Holds Certificate No:

BCMS 708033

and operates a Business Continuity Management System which complies with the requirements of ISO 22301:2012 for the following scope:

Business Continuity Management System that supports gSMC in the management of requests, incidents, changes, problems and monitoring processes for all Telefónica Business Solutions (TIWS II S.L) services, supported from Madrid, Miami and Brazil.

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2019-07-30 Latest Revision Date: 2019-07-30 Effective Date: 2019-07-30 Expiry Date: 2022-07-29

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...making excellence a habit."

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated <u>online</u>. Printed copies can be validated at www.bsigroup.com/ClientDirectory

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000 BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK. A Member of the BSI Group of Companies.

Certificate No: BCMS 708033

Location

Registered Activities

Location	Registered / tel/files
TIWS II, S.L. Ronda de la Comunicación, s/n Edificio Oeste 3. Planta 2 Madrid 28050 Spain	Business Continuity Management System that supports gSMC in the management of requests, incidents, changes, problems and monitoring processes for all Telefónica Business Solutions (TIWS II S.L) services, supported from Madrid, Miami and Brazil.
TELEFONICA INTERNATIONAL WHOLESALE SERVICES Gran Vía 28, A11 Madrid 28013 Spain	Business Continuity Management System that supports gSMC in the management of requests, incidents, changes, problems and monitoring processes for all Telefónica Business Solutions (TIWS II S.L) services, supported from Madrid, Miami and Brazil.
TELEFONICA INTERNATIONAL WHOLESALE SERVICES SMC Américas - Sao Paulo Rua Martiniano de Carvalho, 851, 18º Andar Bela Vista São Paulo São Paulo 01321-001 Brasil	Business Continuity Management System that supports gSMC in the management of requests, incidents, changes, problems and monitoring processes for all Telefónica Business Solutions (TIWS II S.L) services, supported from Madrid, Miami and Brazil.
TELEFONICA INTERNATIONAL WHOLESALE SERVICES SMC Américas - Miami NW 25th Street Miami 11300 USA	Business Continuity Management System that supports gSMC in the management of requests, incidents, changes, problems and monitoring processes for all Telefónica Business Solutions (TIWS II S.L) services, supported from Madrid, Miami and Brazil.

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