



THE INTERNATIONAL CERTIFICATION NETWORK
CERTIFICATE

IQNet and
AENOR
hereby certify that the organization

TELEFÓNICA DE ESPAÑA, S.A.U.

RO DE LA COMUNICACIÓN, S/N DISTRITO T- SUR
2 PLANTA 3.
28050 - MADRID

ALCALÁ DATA CENTER:
AVENIDA PUNTO COM, 23 TECNOALCALA. PARQUE
CIENTIFICO TECNOLÓGICO
28805 - ALCALÁ DE HENARES
(MADRID)

CENTRAL DE PAVONES:
CL HACIENDA DE
PAVONES, 340
28030 - MADRID

for the following field of activities

IT services management system that supports business processes used in the development, delivery, maintenance and improvement of
MDM (Mobile Device Management) service, according to the available services catalog.

has implemented and maintains a

Information Technology Service Management System

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2011

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President of IQNet

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Chief Executive Officer

AENOR

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