



THE INTERNATIONAL CERTIFICATION NETWORK
CERTIFICATE

IQNet and
AENOR
hereby certify that the organization

**TELEFÓNICA SOLUCIONES DE INFORMÁTICA Y COMUNICACIONES DE
ESPAÑA, S.A.U.**

OFICINA: DISTRITO TELEFÓNICA
AVDA. RONDA DE LAS
COMUNICACIONES, S/N
28050 - MADRID

CDG TRES CANTOS: CENTRO DE DATOS GESTIONADOS
DE TRES CANTOS:
AVDA. DE LOS ARTESANOS, 26
28760 - TRES CANTOS
(MADRID)

CDG JULIAN
CAMARILLO:
CL JULIAN
CAMARILLO, 8
28037 - MADRID

CDG
LOGROÑO:
CL SAN
MILLAN, 3
26004 -
LOGROÑO
(LA RIOJA)

CDG TERRASA:
AVDA. BARTOMEU AMAT, 69
08225 - TERRASSA
(BARCELONA)

CDG ALCALÁ DATA CENTER:
AVENIDA.COM, 23. PARQUE CIENTIFICO TECNOLÓGICO
28805 - ALCALÁ DE HENARES
(MADRID)

for the following field of activities

The ITSMS for the services of housing basico, hosting virtual, management hosting, advanced Clean Email, contact center on demand and Virtual Data Center according to the current IT services catalogue.

has implemented and maintains a

Information Technology Service Management System

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2011

First issued on: 2007-06-21

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Michael Drechsel
President of IQNet

Rafael García
General Manager

AENOR

IQNet Partners*:

AENOR Spain AFNOR Certification France AIB-Vinçotte International Belgium ANCE Mexico APCER Portugal CCC Cyprus
CISQ Italy CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia IMNC Mexico Inspecta Certification Finland IRAM Argentina
JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland PCBC Poland
Quality Austria Austria RR Russia SII Israel SIQ Slovenia SIRIM QAS International Malaysia
SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com