



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

**IQNet and
AENOR**

hereby certify that the organization

TELEFÓNICA SOLUCIONES DE INFORMÁTICA Y COMUNICACIONES DE ESPAÑA, S.A.U.

**OFICINA: DISTRITO TELEFÓNICA
AVDA. RONDA DE LAS COMUNICACIONES, S/N
28050 - MADRID**

**CDG JULIAN CAMARILLO:
CL JULIAN CAMARILLO, 8
28037 - MADRID**

**CDG LOGROÑO:
CL SAN MILLAN, 3
26004 - LOGROÑO
(LA RIOJA)**

**CDG TERRASA:
AVDA. BARTOMEU AMAT, 69
08225 - TERRASA
(BARCELONA)**

**CDG ALCALÁ DATA CENTER:
AVENIDA.COM, 23. PARQUE CIENTIFICO TECNOLÓGICO
28805 - ALCALÁ DE HENARES
(MADRID)**

for the following field of activities

The ITSMS for the services of housing basico, hosting virtual, management hosting, advanced Clean Email, contact center on demand and Virtual Data Center according to the current IT services catalogue.

has implemented and maintains a

Information Technology Service Management System

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2011

First issued on: 2007-06-21

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President of IQNet

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Chief Executive Officer

AENOR

IQNet Partners*:

AENOR Spain AFNOR Certification France AIB-Vinçotte International Belgium ANCE Mexico APCER Portugal CCC Cyprus
CISQ Italy CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia IMNC Mexico Inspecta Certification Finland IRAM Argentina
JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland PCBC Poland
Quality Austria Austria RR Russia SII Israel SIQ Slovenia SIRIM QAS International Malaysia
SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com