



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

TELEFÓNICA SOLUCIONES DE INFORMÁTICA Y COMUNICACIONES DE ESPAÑA, S.A.U.

**OFICINA: DISTRITO
TELEFÓNICA
AVDA. RONDA DE LAS
COMUNICACIONES, S/N
28050 - MADRID**

**CDG JULIAN
CAMARILLO:
CL JULIAN
CAMARILLO, 8
28037 - MADRID**

**CDG LOGROÑO:
CL SAN MILLAN, 3
26004 - LOGROÑO
(LA RIOJA)**

**CDG TERRASA:
AVDA. BARTOMEU AMAT,
69
08225 - TERRASSA
(BARCELONA)**

**CDG ALCALÁ DATA CENTER:
AVENIDA.COM, 23. PARQUE
CIENTIFICO TECNOLÓGICO.
28805 - ALCALÁ DE HENARES
(Madrid)**

has implemented and maintains a

Information Technology Service Management System

for the following scope:

The ITSMS for the services of Housing, Management Hosting, Cloud Contact Center and Virtual Data Center according to the current IT services catalogue.

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2018

First issued on: 2007-06-21 Last issued: 2021-03-23 Validity date: 2023-07-19

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-STI-0001/2007



Alex Stoichitoiu
President of IQNet

Rafael GARCÍA MEIRO
Chief Executive Officer

AENOR

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com