



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

*AENOR has issued an IQNet recognized certificate that the organization:*

**TELEFÓNICA MÓVILES ESPAÑA, S.A.U.**

**RO DE LA COMUNICACIÓN,  
S/N DISTRITO T.  
28050 - MADRID**

**ALCALÁ DATA CENTER:  
AVENIDA.COM, 23 TECNOALCALA.  
PARQUE CIENTIFICO TECNOLÓGICO  
28805 - ALCALÁ DE HENARES  
(MADRID)**

**CENTRAL DE  
PAVONES:  
CL HACIENDA DE  
PAVONES, 340  
28030 - MADRID**

*has implemented and maintains a*

**Information Technology Service Management System**

*for the following scope:*

**IT services management system that supports business processes used in the development, delivery, maintenance and improvement of MDM (Mobile Device Management) service, according to the available services catalog.**

*which fulfills the requirements of the following standard*

**ISO/IEC 20000-1:2011**

*First issued on: 2016-02-08 Last issued: 2019-02-08 Validity date: 2022-02-08*

*This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document*

**Registration Number: ES-STI-0004/2016**



**Alex Stoichitoiu**  
President of IQNet

**Rafael GARCÍA MEIRO**  
Chief Executive Officer

**AENOR**

**IQNet Partners\*:**

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic  
Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi  
Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway  
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SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia  
IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

\* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)