



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

*AENOR has issued an IQNet recognized certificate that the organization:*

## **TELEFÓNICA MÓVILES ESPAÑA, S.A.U.**

**OFICINAS CENTRALES:**  
**RO DE LA COMUNICACIÓN, S/N**  
**DISTRITO T- EDIFICIO SUR 2,**  
**PLTA. 3**  
**28050 - MADRID**

**DIRECCIÓN**  
**TERRITORIAL**  
**CENTRO:**  
**RONDA DE LA**  
**COMUNICACIÓN, S/N**  
**28050 - MADRID**

**DIRECCIÓN TERRITORIAL**  
**MEDITERRÁNEO:**  
**TORRE TELEFONICA-DIAGONAL**  
**00 PLAZA ERNEST LLUCH**  
**MARTIN, 5**  
**08820 - BARCELONA**

**DIRECCIÓN**  
**TERRITORIAL**  
**SUR:**  
**CL JIMÉNEZ**  
**ARANDA, 15, 17**  
**41018 - SEVILLA**

**DIRECCIÓN TERRITORIAL**  
**NORTE:**  
**BILBAO-BUENOS AIRES CL**  
**BUENOS AIRES, 10**  
**48001 - BILBAO**  
**(BIZKAIA)**

*has implemented and maintains a*

### **Quality Management System**

*for the following scope:*

### **SPECIFIED IN ANNEX TO THE CERTIFICATE**

*which fulfills the requirements of the following standard*

### **ISO 9001:2015**

*First issued on: 1999-08-01 Last issued: 2021-09-09 Validity date: 2024-09-09*

*This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document*

**Registration Number: ES-0528/1996**



*Alex Stoichitoiu*  
*President of IQNet*

*Rafael GARCÍA MEIRO*  
*Chief Executive Officer*

**AENOR**

#### **IQNet Partners\*:**

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy  
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FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica  
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland  
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia  
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

\* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)



THE INTERNATIONAL CERTIFICATION NETWORK

*Annex to IQNet Certificate Number ES-0528/ 1996*  
**TELEFÓNICA MÓVILES ESPAÑA, S.A.U.**

*Activities within the scope of IQNet Certificate TELEFÓNICA MÓVILES ESPAÑA, S.A.U. Number ES-0528/ 1996 include the following:*

**Digital and analogic mobile services and cellular networks communication operator:**

**The management and operation in Spain of products and mobile communication services and added value services, including design, development, promotion, distribution, marketing and sales, provision, maintenance, billing, collection, management claims and after-sales products, systems and services used directly or indirectly in the mobile communications services to customers.**

**Planning, design, development, operation and maintenance, integrated logistics, improvement, management, exploitation and operation of networks and telecommunications infrastructure.**

**Management and training of human resources and procurement of goods and services, financial and accounting management strategic planning, communication, protection of persons and property, logical security and fraud prevention, legal services, inspection, intervention and audits and monitoring of the company's activity.**

*First issued on: 1999-08-01 Last issued: 2021-09-09 Validity date: 2024-09-09*

*This annex is only valid in connection with the above-mentioned certificate.*

*Alex Stoichitoiu*  
*President of IQNet*

*Rafael GARCÍA MEIRO*  
*Chief Executive Officer*

**AENOR**  
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AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic  
Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi  
Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway  
NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia  
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia  
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