



THE INTERNATIONAL CERTIFICATION NETWORK
CERTIFICATE

**IQNet and
AENOR**
hereby certify that the organization

TELEFÓNICA MÓVILES ESPAÑA, S.A.U.

RO DE LA COMUNICACIÓN, S/N DISTRITO T- EDIFICIO
SUR 2, PLTA. 3.
28050 - MADRID

ALCALÁ DATA CENTER:
AVENIDA.COM, 23 TECNOALCALA. PARQUE CIENTIFICO
TECNOLÓGICO
28805 - ALCALÁ DE HENARES
(MADRID)

CENTRAL DE PAVONES:
CL HACIENDA DE
PAVONES, 340
28030 - MADRID

for the following field of activities

IT services management system that supports business processes used in the development, delivery, maintenance and improvement of
MDM (Mobile Device Management) service, according to the available services catalog.

has implemented and maintains a

Information Technology Service Management System

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2011

First issued on: 2016-02-08

Validity date: 2019-02-08

Registration Number: ES-STI-0004/2016



Michael Drechsel
President of IQNet



AENOR Asociación Española de Normalización y Certificación

Avelino BRITO
Chief Executive Officer

IQNet Partners*:

AENOR Spain AFNOR Certification France AIB-Vinçotte International Belgium ANCE Mexico APCER Portugal CCC Cyprus
CISQ Italy CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia IMNC Mexico Inspecta Certification Finland IRAM Argentina
JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland PCBC Poland
Quality Austria Austria RR Russia SII Israel SIQ Slovenia SIRIM QAS International Malaysia
SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com